## **SPECIAL INSURANCE INFORMATION**

## Please read carefully

Drs. Fine, Hoffman & Sims accept Medicare assignment and are providers for many different types of insurance. You are, however, responsible for knowing <u>your insurance benefits and limitations</u>. **Please be prepared to self pay for our services unless you have your insurance cards with you at the time of appointment.** 

**<u>CO\_PAYS</u>**: Payment must be made at the time of service. To meet our contractual obligations of being a provider with your insurance company, we are required to collect your co-pay at the time of service.

<u>HMO (Health Management Organization)</u>: IF you are covered under any of the following HMO insurances and you are being seen for a **medical** reason and you are a new patient or you are an established patient but you need to be seen for a new reason, it is your responsibility to contact your *Primary Care Physician* at least *one - two weeks PRIOR* to your appointment date to obtain a referral. If you do not have a referral, you will be asked to reschedule your appointment until your referral has been obtained or sing a disclaimer stating that you will be responsible for payment if a referral is not obtained.

- Pacific Source HMO
- PacificSource Medicare HMO
- Samaritan Advantage Plans (HMO Plans)
- Tricare Prime
- Tribal Insurances
- Atrio if you have DCIPA, or DOC's IPA as a secondary
- Out of Area Health Plans please check to see if we are a provider
- <u>Providence Medicare Extra please give us your ID# our office will obtain the referral for you.</u>

**OREGON HEALTH PLAN Trillium CCO:** Trillium CCO requires that we inform your PCP if you are coming to us for **medical** appointments and a prior authorization for **vision** appointments. It is your responsibility to contact your primary care physician (PCP) at least one - two weeks prior to your medical appointment if you are a new patient or if you are an established patient coming to see us for a new medical eye condition. If you are using vision benefits (21 or younger only), please let our vision benefit coordinator know so that a prior authorization can be obtained from your insurance company prior to your appointment.

<u>VISION COVERAGE:</u> If you have "vision benefits" available and you are coming in only for a routine eye examination (glasses / contact) you will not need to get an HMO insurance referral. If you choose to use your vision benefits, you must let our office know this when making your appointment. This coverage is usually an additional benefit and is not to be confused with medical coverage. Please contact your insurance company to verify that you are eligible for your ROUTINE VISION BENEFITS. (See other side for more details.)

**<u>VISION SERVICE PLAN (VSP)</u>**: VSP requires that we get authorization prior to your appointment. Please let us know if you are using your vision benefits through VSP prior to your appointment so that we may obtain authorization. We are providers with all of their plans except the Sight for Students plan.

**NOT PROVIDERS WITH INSURANCE COMPANY:** The following insurance companies will not pay for you to see Drs. Fine, Hoffman & Sims. If you chose to see our doctors, you will be responsible for payment at the time of service.

CAREOREGON HEALTH PLAN FOUNDATION HEALTH FEDERAL SRVS EYE CARE INTERNATIONAL GALAXY HEALTH NETWORK EYE CARE PLAN OF AMERICA INTEGRATED HEALTH PLAN VETERANS ADMNISTRATION (VA) TRUVISION OREGON HEALTH SYSTEMS, INC COLE VISION KAISER PERMANENTE