



Owners

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Associates

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Rights and Responsibilities of Patients

Oregon Eye Surgery Center will provide medical treatment without regard to race, creed, sex, nationality, gender or beliefs. As our patient, you are entitled to safe, considerate, respectful and dignified care at all times. The Oregon Eye Surgery Center pledges to respect your rights, property and person. These rights may be exercised without fear of discrimination or reprisal. These rights also apply to your legal representative, if applicable.

Rights of Patients

As a patient, you have the right to:

- 1) Safe, considerate, personally private, respectful care.
- 2) Know the names of doctors caring for you.
- 3) Receive, from your doctor, information concerning your care and condition in terms you can understand, and information necessary to give informed consent before the start of any procedure.
- 4) Contact the Support Services Manager if you have concerns with the care you received while admitted at Oregon Eye Surgery Center. The Governor's Advocacy Office is also available to assist you by calling (503) 945-6904 or writing to them at the State of Oregon Department of Human Services, 500 Summer St NE # E17, Salem, OR 97301 or you may contact the Medicare Ombudsman by calling 1-800-MEDICARE (1-800-633-4227) or by visiting the website, <http://www.medicare.gov/Ombudsman/activities.asp>
- 5) Refuse treatment and to be informed of the medical consequences of your refusal.
- 6) In accordance with State of Oregon law (<http://www.leg.state.or.us/ors/127.html>), prepare and submit a Directive to Physician or Power of Attorney for Health Care, which are commonly known as Advance Directives. If you have a **Do not Resuscitate order, Power of Attorney or Living Will** please bring a copy with you to surgery and a Certified Registered Nurse Anesthetist (CRNA) will discuss it with you and make an agreed-upon plan for our care. If a legal representative is signing your consent for surgery, please bring a copy of this with you for your patient record. State of Oregon Advance Directive is available upon request.
- 7) The physicians listed at the top left of the page are owners of the Oregon Eye Surgery Center.
- 8) Privacy in the performance of your medical care.

- 9) Confidentiality of records and communications regarding your care. We follow the rules of the Health Insurance Portability and Accountability Act (HIPAA).
- 10) Give or withhold your consent to participate in research projects or procedures.
- 11) Have a family member or representative of your choice accompany you for your surgery at Oregon Eye Surgery Center.
- 12) Receive care in a safe setting.
- 13) Be free from all forms of abuse and harassment.
- 14) Access information contained in your clinical records within a reasonable time frame.
- 15) Have concerns about your care addressed. The physician or nurse caring for you may easily address most of the concerns you may have while admitted. If you would like additional help while admitted, after discharge or as an outpatient, please contact the Patient Care Manager.

Responsibilities of Patients

As a patient you have the responsibility to:

- 1) Participate actively in decisions regarding your health care.
- 2) Provide accurate, complete and timely information regarding your medical history, current symptoms and problems, correct billing information including insurance coverage and other matters relating to your health.
- 3) Ask questions and seek clarification in order to understand and be informed about your diagnosis and treatment, as well as what is expected of you.
- 4) Notify your doctor or nurse at once if you notice any changes in your health, you have any concerns about your care, or you cannot or will not follow a certain treatment plan.
- 5) Follow the instructions and advice of your doctor.
- 6) Be considerate of other patients and surgery center personnel.

**Oregon Eye Surgery Center
Support Services Manager or
Patient Care Manager
(541) 683-8771**